

Custom handwash stations at every fulfillment center — engineered in a supply-chain blackout.

How a national eCommerce retailer kept its fulfillment centers safe and running through the pandemic — with ADA-compliant handwash stations built from whatever the broken supply chain could offer.

THE EMERGENCY

A pandemic hit, demand spiked, and the supply chain for hygiene gear broke.

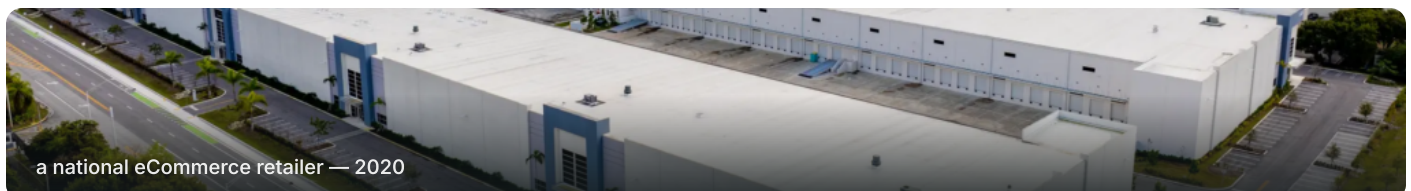
As the Covid-19 pandemic escalated in the spring of 2020, a national eCommerce retailer faced a hard problem: keep every fulfillment center **safe, sanitary, and fully operational** while order volume and health risk climbed at the same time.

The obvious fix — buy handwashing stations and install them — didn't work, because **the supply chain for exactly that equipment had seized up**. Standard procurement and deployment models were unusable right when the retailer needed hygiene infrastructure fastest, across fulfillment centers nationwide.

The retailer needed compliant hygiene stations at every site, on a pandemic timeline, from a team that wouldn't be stopped by an empty catalog. They called LDR.

At a Glance

CLIENT	National eCommerce retailer — fulfillment centers nationwide
INDUSTRY	Distribution & Fulfillment
SCENARIO	Covid-19 pandemic, spring 2020
SERVICES	Custom ADA handwash stations · Nationwide sourcing · Install & maintenance
OUTCOME	Compliant hygiene stations at every fulfillment center · no disruption to operations



a national eCommerce retailer — 2020

When you can't buy them, engineer them.

LDR sourced portable handwashing stations across its national footprint — and where units simply weren't available, **engineered custom ADA-compliant stations from materials on hand**. The bespoke units were built for durability, easy maintenance, and rapid deployment, then installed and maintained at fulfillment centers coast to coast.

- ✓ **Portable handwashing stations sourced** across LDR's national footprint when standard procurement had stalled
- ✓ **Custom ADA-compliant units engineered** from readily available materials when no stock existed
- ✓ **Built for durability, easy maintenance, and rapid deployment** so sites came online fast and stayed serviceable
- ✓ **Installed and maintained** at every fulfillment center in the retailer's network
- ✓ **Full ADA compliance** for accessibility and safety for every employee on site

Every fulfillment center covered — no disruption to operations.

Compliant hygiene stations reached every fulfillment center in the network, on time, giving warehouse teams a safer place to work through a period of national uncertainty — with **zero disruption to fulfillment**. Done.

What a supply-chain blackout teaches distribution teams

✓ **When the catalog is empty, engineering wins**

The ability to build compliant equipment on demand beats a purchase order that can't be filled.

✓ **Uptime is the real deliverable**

Hygiene infrastructure only counts if fulfillment keeps running while it goes in — and it did.

✓ **Compliance can't be a casualty of speed**

ADA standards held even on custom-built units — accessibility for every worker, not a corner cut under pressure.

✓ **National reach, local install**

One team sourcing, building, installing, and maintaining across every site removes the scramble from a crisis.

The next disruption won't wait for the supply chain to recover.

Put a team in place that can source, build, and install compliant hygiene infrastructure at every site — fast.

877-605-2211

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