

# 400 stores. Six states. One recall to clear — safely and legally.

How a national retailer cleared contaminated recall inventory from 400 stores across six states — compliant hazardous disposal, one accountable team, and brand exposure contained.

**400**

STORES CLEARED

**6**

STATES COVERED

**0**

COMPLIANCE GAPS

**24/7**

ON-SITE SUPPORT

## THE EMERGENCY

### A 400-store recall — contaminated product to remove under hazmat rules, all at once.

In 2022, a leading national retailer faced a contaminated-product recall spanning **400 store locations across six U.S. states**. Every unit of the recalled inventory had to come off the floor and be disposed of under hazardous-material rules — a health- and-safety exposure the moment it sat, and a regulatory one the moment it was handled wrong.

At that scale, the disposal is the hard part: **municipal rules differ by jurisdiction**, hazardous material can't ride with ordinary trash, and one mishandled load turns a recall into a compliance incident. The timeline left no room for a slow, store-by-store vendor search.

The retailer needed one team accountable for all 400 sites at once — compliant removal, safe disposal, and a clean paper trail across six states. They called LDR.

#### At a Glance

|          |                                                                    |
|----------|--------------------------------------------------------------------|
| CLIENT   | National retailer — 400 locations, six states                      |
| INDUSTRY | Retail & Multi-Site                                                |
| SCENARIO | Contaminated-product recall, 2022                                  |
| SERVICES | Hazardous-material removal · Compliant disposal · On-site response |
| OUTCOME  | All material cleared safely and legally · brand exposure contained |

A photograph showing a large, crumpled red plastic bag, which is a common sight in hazardous waste removal operations. The bag is in the foreground, and the background is slightly blurred, showing what appears to be an industrial or warehouse setting.

a leading national retailer — 2022

## Safe disposal at scale — 400 sites, six states, one compliant operation.

LDR ran the recall as a single coordinated operation across all 400 stores — locking disposal capacity, sequencing deliveries around traffic and evacuation conditions, and handling each jurisdiction's waste rules so every load was removed and disposed of compliantly.

- ✓ **Compliance held** against every municipal guideline, eliminating legal and regulatory exposure
- ✓ **Delivery routes staggered** to bypass traffic and evacuation congestion across six states
- ✓ **Direct coordination** with local and regional store managers for precise delivery logistics
- ✓ **Continuous communication** and on-site emergency support until every site was clear
- ✓ **Hazardous material disposed** safely and legally, separate from ordinary waste streams

### Risk mitigated, reputation intact.

All contaminated material was removed and disposed of under hazardous-material rules across all six states, and stores returned to normal operation in record time. The health, safety, and reputational exposure of a 400-store recall was contained under **one accountable team**. Done.

### What a 400-store recall teaches multi-site teams

#### ✓ **One accountable team beats 400 phone calls**

A single point of contact replaces a per-store, per-jurisdiction vendor scramble when the recall clock is running.

#### ✓ **Logistics under pressure**

Staggered routing and direct store coordination move product out even when traffic and evacuations work against you.

#### ✓ **Compliance is the deliverable**

Hazardous disposal that meets every municipal rule is what keeps a recall from becoming a regulatory incident.

#### ✓ **Scale is the whole point**

The same operation that cleared 400 stores in six states can stand up for a footprint of any size.

**The next recall won't wait for a vendor search.**

Put one accountable team in place for compliant removal and disposal across every location you run.

**877-605-2211**

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