

An aerial photograph showing the aftermath of a disaster. A wide, muddy river or flooded road cuts through a landscape of damaged buildings and debris. Some structures appear to be partially submerged or destroyed. The surrounding area is covered in trees and more damaged infrastructure.

# LDR Keeps a Major Hospital Network Open During Hurricane Helene

## THE EMERGENCY

When Hurricane Helene made an unexpected inland turn toward Asheville, North Carolina, a leading international health and hospital system faced the threat of a full shutdown. The storm threatened not only a major regional hospital, but also 25+ satellite facilities across the area. With lives on the line and the potential for widespread service disruption, hospital leadership urgently sought a partner capable of delivering mission-critical infrastructure and rapid support. LDR proved to be exactly what the doctor ordered.

## THE LDR SOLUTION

### Rapid Deployment of Emergency Services

When the hospital system reached out to LDR Emergency Services via our 24/7 hotline, our emergency response team immediately mobilized. Drawing on our nationwide network of equipment and personnel, we quickly developed and executed a strategic support plan tailored to the storm's projected impact.

#### Our response included:

- Deployment of commercial-grade power generators to maintain electricity across all 26 medical sites

## KEY TAKEAWAYS

- Deployed commercial-grade generators and ADA-compliant portable restrooms to 26 medical sites
- Provided temporary infrastructure including lighting, fencing, and waste removal to promote safety
- Delivered all needs despite regional supply shortages by mobilizing our national resources
- Enabled full hospital and clinic functionality during historic flooding
- Preserved emergency healthcare access for thousands during and after the storm



- Delivery and setup of portable restrooms and sanitation stations to ensure hygiene, accessibility, and safety under emergency conditions
- Supplementary equipment and logistical support, including lighting, fencing, and waste removal solutions
- Thanks to our deep experience in disaster response logistics, LDR was able to fulfill every request on a tight timeline—despite regional supply constraints.

#### **Zero Downtime, Full Operational Continuity**

With LDR's emergency site services in place, the hospital and all associated clinics remained fully operational throughout the storm. This enabled medical staff to treat a wide range of emergency cases, including:

- Injuries related to flooding and debris
- Car accidents caused by storm conditions
- Ongoing critical care for non-storm-related patients

#### **THE RESULT**

##### **A Reputation For Rapid Relief**

Once Asheville's healthcare system was able to stay open and operational, LDR was awarded a contract to continue to manage emergency services in its hospitals and clinics. Additionally, once news of our success spread across the Southeast, we received requests from hospitals that were affected by Helene in Georgia and Florida—and proudly fulfilled their emergency needs, too.



**LDR's ability to develop and deliver a comprehensive plan across 25 facilities guaranteed electricity and functioning restrooms for a devastated community. Word of our success traveled fast, and we received requests from hospitals affected by Helene in Georgia and Florida.**

**Noah Grabowitz**  
Senior Manager  
LDR Emergency Services



#### **Need Emergency Site Services?**

Contact LDR's 24/7 Rapid Response Team Today.

 (123) 456-7890  [ldrsiteservices.com](https://ldrsiteservices.com)